

Data of complaints for the month ending 28 February, 2026

S. No.	Received from	Carried forward from previous month		Received during the month	Total pending #	Resolved *	Pending at the end of month**		Average Resolution time # (in days)
							Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	0	1		0	0	7
2	SEBI (SCORES)	4	0	1	3		0	0	26
3	Stock Exchanges (if relevant)	0	0	0	0		0	0	0
4	Other Sources (if any)	0	0	0	0		0	0	0
5	GRAND TOTAL	4	1	1	4		0	0	33

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

#Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Month - wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Sept, 2025	2	16	6	12
2	Oct, 2025	12	6	8	10
3	Nov, 2025	10	3	11	2
4	Dec, 2025	2	4	5	1
5	Jan, 2026	1	8	6	3
6	Feb, 2026	4	1	4	1
	Grand Total	0	38	40	

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2021-22	-	3	3	0
2	2022-23	-	2	2	0
3	2023-24	-	-	-	-
4	2024-25	-	13	9	4
5	2025-26	4	74	77	1
	Grand Total		92	91	

Date: 06.03.2026

For MITCON Credentialia Trusteeship Services Limited

 

Name: Priyanka Shringare
Designation: Compliance Officer