MITCON CREDENTIA
PARTNER WITH TRUSTED CREDENTIALS

In compliance with SEBI Circular "HO/17/11/12(2)2026-DDHS-POD1/I/22420/2026" dated 28th September, 2026
&
Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Intermediaries) Regulations, 2008

Data of complaints for the month ending 31st October, 2026

S. No.	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved *	Pending at the end of month**		Average Resolution time ^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	0	0	1	0	0	15
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	**GRAND TOTAL**	**1**	**0**	**0**	**1**	**0**	**0**	**15**

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	May, 26	2	1	2	1
2	June, 26	1	0	1	0
3	July, 26	0	4	4	0
4	Aug, 26	0	3	3	0
5	Sep, 26	0	4	3	1
6	Oct, 26	1	0	1	0
	Grand Total		12	14	

Trend of annual (Financial Year) disposal of complaints
(for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2022-23	-	2	2	0
2	2023-24	-	-	-	-
3	2024-25	-	13	9	4
4	2025-26	4	77	80	1
5	2026-27	1	18	19	0
	Grand Total		**110**	**110**	

Date: 06.11.2026

For MITCON Credentia Trusteeship Services Limited

Name: Priyanka Shrungare

Designation: Compliance Officer

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